FAQ’s for Mental Health Providers

Q: What is your rate of reimbursement?
A: Victim Compensation reimburses at $90 per session for individual therapy and $40 for group sessions. Interns are compensated at $45 per session.

Q: Do I need to be licensed?
A: No. However, if you are not licensed, you must be directly supervised by a licensed therapist.

Q: How often does the Victim Compensation Board meet?
A: Our Board meets once per month.

Q: Do you pay for No Call/No Shows?
A: No. Those sessions would be the responsibility of your client.

Q: If my client has insurance, do I need to bill insurance?
A: Yes. Victim Compensation is the payer of last resort. Once insurance has paid, you may bill VC. PLEASE NOTE: VC is only allowed to consider payment up to the insurance allowable amount.

Q: How often can I see my client?
A: Victim Compensation generally will pay for one session per week. If a situation arises that necessitates more frequent sessions, please contact us.

Q: My client hasn’t made an appointment in quite a while, is that a problem?
A: If there is a 6 month or more lapse in services, you will be required to submit a new Treatment Plan.

Q: My client is moving out of state, can I continue to treat them via Skype or phone call?
A: No. Victim Compensation funds are for in-person treatment only. Have your client contact us regarding continuing therapy in the new state.

Q: How should I bill you?
A: You can submit your billing via email, fax or mail. Your bill must include: client name, date of service, amount charged, and CPT code.

Q: How long does it take to get Board approval?
A: The Board meets once per month. We will prepare the claim once you submit a Treatment Plan, and it will be reviewed at the next available Board meeting. This process can take 30-60 days, depending on when your Treatment Plan is received.

If you have additional questions that aren’t addressed here, please call 720-874-8787, or email at VictimComp@da18.state.co.us